

“Being independent means we care, Being experienced means we can.”

What does that mean? As a locally owned, *independent*, family operated business, we care about your business and your customers. The actions we take throughout the delivery process reflect that. Being an *experienced* courier service specialising in point to point deliveries means that we know what it takes to care for our clients' individual delivery needs.



PAY ONLY FOR THE SERVICE YOU RECEIVE: Although we always work hard to service the target delivery before time, on the rare occasion we simply cannot service it due to factors like traffic. Because of this we have an automatic downgrade system. If it looks like your urgent delivery is going to exceed our target delivery by time by more than 10% (e.g. on a 50 minute job, exceeding by 5 minutes) then we will automatically downgrade. This ensures you never have to pay for a service level that we did not achieve. This does not apply to Non Urgent services.

PALLET SERVICE AVAILABLE: We have a palletted items service available additional to all of our services excluding Kapiti 5 Hour. This service is subject to vehicle availability. At this stage a forklift is required at the collection point to help load the vehicle. No forklift is required at the delivery point as long as the item/s can be hand unloaded.



PHOTO PODs: If your items can be left without a name or signature and no one is available to sign then our drivers are trained to take a picture of your item/s.

This shows the condition they were delivered in and where the item was left. We have many clients that love this service.

WE DO THE CHASING AROUND: If there is an issue with delivery, such as unable to gain access to an apartment, having an incorrect address or being unsafe to leave an item due to weather or security, we will do all the chasing around. We will attempt to find a solution before we need to contact you.



You will only be contacted if we have any issue that we cannot resolve, if we need further information like a phone number to work on solving the issue, or to get permission for a re-direction or re-attempt. We will also inform you if we have been unable to make delivery and left a message or card to call.



BEAT THAT PRICE: If our prices are higher than your current comparative service then simply show us proof of your rates and we will work hard to match or better them. Because we are a small, independent company, beating our competitors rates does not mean that our drivers earn less than their drivers,

CONTACT: SALES@SHIPMYTRADE.CO.NZ TO DISCUSS YOUR REQUIREMENTS.

SERVICES

LOCAL - POINT TO POINT

SAFER, FASTER, MORE RELIABLE: The Shipmytrade Floral & Urgent Division operates a point to point courier system which is a safer, faster and more reliable way of sending your goods around the local region. Why? Because your items are delivered all the way from the point of collection to the point of delivery without the need for handling & sorting inside dirty depots. In most cases the courier who collects your item/s will also be the courier that delivers your item, making a point to point service safer, faster and more reliable. It's that simple.

NON-URGENT

A target "deliver within" time of 2 hours, 3 hours, 3.5 hours or 4 hours depending on area number, starting from the time of your booking.

SEMI-URGENT

A target "deliver within" time of 1.5 hours, 1.75 hours or 2 hours depending on area number, starting from the time of your booking.

URGENT

A target "deliver within" time of 1 hour, 1.25 hours or 1.5 hours depending on area number, starting from the time of your booking.

ULTRA-URGENT

A target "deliver within" time of 30 mins, 40 mins, 50 mins or 75 mins depending on area number, starting from the time of your booking.

KAPITI 5 HOUR

An economical point to point service with a target "deliver within" time of 5 hours starting from the time of your booking, all the way up to Waikanae.

SERVICES

ADDITIONAL SERVICES

SAMEDAY SATURDAY

An economical same-day Saturday service with a single mid-late morning collection with same day delivery.

DELIVER IT TONIGHT

If you need your parcel delivered later in the day, use deliver it tonight. Collect from your store between 4pm & 5pm, delivery between 5pm and 8pm.

RURAL DELIVERY

Delivery to rural addresses for an additional cost. An additional 1 hour is added to the point to point target "deliver within" times.

HOURLY HIRE

Van and driver hire for bulk pick up/delivery or multiple delivery work. One hour minimum charge, then charged per 15 minutes there after.

DRIVE IT THERE

A service for getting deliveries urgently around the North Island. Our driver will collect the item asap and drive it directly to its destination.

CONTRACT SERVICES

For on going regular service. If you have an on-going same day & time requirement we can set it up as an automatic service.

AFTER HOURS

We can deliver outside of our normal hours of 7.30am to 6pm Monday to Friday. An after hours callout fee is added to the price of the service you require.

CUSTOMER BOOKINGS

4 WAYS TO BOOK

- ⇒ Use your desktop
- ⇒ Use your smart phone
- ⇒ Use your internet browser
- ⇒ Use your phone & give us a call



Online tracking & PODs.

Check the price before booking.

Choose your item ready time.
(book when convenient)

A screenshot of the Shipmytrade website booking form. The form is divided into sections: 'Pickup @:' with a dropdown for 'Third Party' and fields for Company, Contact, Address - Suite, City, Postal Code, and Contact Phone; 'Deliver to:' with similar fields; 'Details:' with 'Parcel Details' (including # of Pieces, Total Weight, and Ready time), 'Service Type' (Standard A1), 'Package Type' (Flowers, Gifts, Packages), and 'Special Instructions' (including Round Trip, Attachments, and Reference). At the bottom are 'Clear', 'Check Price', and 'Send' buttons.